

Good Practice case study

How is it possible to improve access to rehabilitation services for people with disabilities?

Relevant articles of the CRPD: 19, 24, 25, 26, 27

Country: Lebanon

Region: Middle East

Languages available: English

Access to Rehabilitation Services in Lebanon

Name of Organisation:

Community-Based rehabilitation Association (CBRA)

Al-Badawi - Al-Jabal - Facing the northern entrance of the camp.
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General services provided

The organisation is now located at Al Badawia camp; it started in 1991 at Naher Elbared Camp as a **rehabilitation and training centre**, providing **social and academic training**. In 1997, CBR projects started and the CBR committee established. In 2006, it was legally registered as Lebanese association with License no. 440\Ed working on:

- **Academic and vocational integration** program
- **Advocacy, awareness and training**
- **CBR**
- **Special education** program
- **Physical, occupational and speech therapies**
- **Geriatrics and stroke rehabilitation**
- **Psychosocial support**
- **Supporting groups**
- **Referral system**
- **Relief work**

Good practice area submitted

- **Academic and vocational integration** program
- **Advocacy groups and training**
- **CBR**
- **Special education** program

- **Advocacy, awareness and training**
- **Physical, occupational and speech therapies**
- **Referral system**

Good practices

Availability

- The association has clearly defined a **target population and geographical areas**.
- It strives to keep an **updated database** of all persons with disabilities in the area.
- Simple outreach services depend **on funding sources**, with good ability to **efficiently allocate resources** and **promote itself** in the local community.
- They have developed **partnerships with complementary service providers and the semi-public sector**.

Affordability

The association presents **good affordability measures** with **minimal sliding- scale fees, rental scheme** and **simple outreach** services.

Accessibility

- The association participates in **awareness-raising initiatives** to reduce the physical barriers for persons with disabilities in the community.
- As much as **10 percent of employees** have disabilities, though there is no policy for PWD employment.
- The association tries to develop a **philosophy of non-discrimination**.

Accountability

- Has a **working supervisory board**, which **includes** persons with disabilities.
- **Listed legally as a Lebanese Association** and there are **audits** (i.e. financial audit) by Lebanese authorities in relation to this.

Quality

- The association participates in a **network of stakeholders** in the disability field.
- Has a **good file management system** with a **fair user-centred approach**.
- There is a **good staff performance system** and it tries to ensure the **safety and protection of vulnerable persons** from abuse.

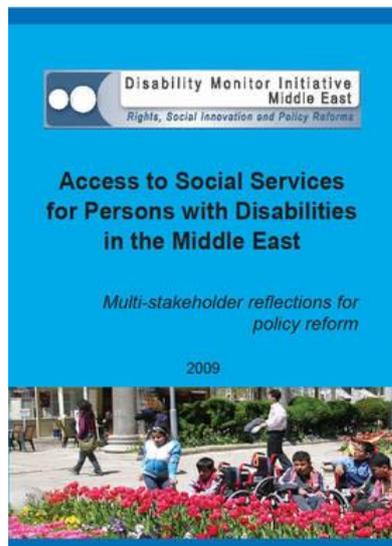
General – Overall comments

- The association possesses the good ability to **reform itself after its destruction** and to **cope and exist in camp** circumstances.
- They have a **good outreach service** and the capacity to **meet the demands of users**, especially **after** the disaster (i.e., camp destruction).
- **Psychosocial support services** were designed to meet the demands of the community it served.

Background and context

Full project report: [Access to services for Persons with Disabilities in the Middle East](#) (DMI ME, 2009)

Criteria for the good practices: See pages 99 -118 of the full report.



Recommendations from the good practices:
See pages 122 -125 of the full report.

Links to further resources:

[Full text on article 19 – Living independently and being included in the community](#)

[Full text on article 24 – Education](#)

[Full text on article 25 – Health](#)

[Full text on article 26 – Habilitation and rehabilitation](#)

[Full text on article 27 – Work and employment](#)